



How to diagnose faults at the panel using control buttons

Product Range:	OmniCare		
Product Code (if applicable):	BVOC4M / BVOC4MS / BVOC8M / BVOC8MS / BVOC16M / BVOC16MS / BVOC32M / BVOC32MS / BVOC48 / BVOC48S / BVOC64 / BVOC64S / BVOC80 / BVOC80S / BVOC96 / BVOC96S / BVOC112 / BVOC112S / BVOC128 / BVOC128S		
Description of activity	Diagnosing panel faults		
Descriptions of likely fault	Yellow fault LED(s) flashing in one or more zones.		

Please Note: "Inspection and servicing needs to be carried out by a competent person with specialist knowledge of the equipment used. This will normally be an outside organization; care needs to be taken to ensure that, if, for example, in-house employees are used for this task, they have equivalent competence to the technicians of a typical servicing organisation." (BS5839-9).

Description of rectification works:

ENSURE WHEN POWERING OFF THE SYSTEM TAKE THE BATTERIES OFF FIRST THEN THE MAINS AND WHEN POWERING BACK ON PUT THE BATTERIES ON FIRST THEN MAINS TO NOT CREATE A FUSE FAULT.

- 1. If a fault LED is flashing in one or more zones:
- 2. Press the SPEAK button and hold it in.
- 3. If the yellow LED is extinguished, then it is a DATA fault.
- 4. Re run commission and note where sequence ceases and investigate a possible break.
- 5. If pressing SPEAK does not extinguish yellow LED.
- 6. Press and hold the ALL button.
- 7. If fault light extinguishes then the issue is a POWER fault or a DTA fault (if this is the device at that location).
- 8. In the case of a power fault check the return voltage, no more than 8 volt drop from the out leg to the return is permissible. If the drop is 8 volts or more investigate the loop where the commission sequence ceased.
- 9. If it is a DTA fault.
- 10. Check the wiring is correct. Check that if only one DTAKIT fitted with one ODL, one RP and one PC that switch 9 has not been moved to OFF.
- 11. If a BVOCRIF needs to be moved ensure the panel reset is held in for 10 seconds after the switch has been moved to acknowledge the change in status.

Author:	Ashley Wright	Doc Reference:	5.0030
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For further help:

Manuals & Guides: Technical manuals, installation guides and more are available for download on our website: baldwinboxall.co.uk/downloads.

Telephone: Technical help line (O)1892 664422 (then press 2 for after sales technical help).

Training: We hold a range of courses. To find out more, or place a booking, please call us or visit our website: baldwinboxall.co.uk/training.





Baldwin Boxall Communications Ltd Wealden Industrial Estate, Farningham Road, Crowborough, East Sussex, TN6 2JR, United Kingdom T: +44 (O) 1892 664422 E: hello@baldwinboxall.co.uk W: www.baldwinboxall.co.uk