



## Welcome to the first edition of SpeakUp in 2025!

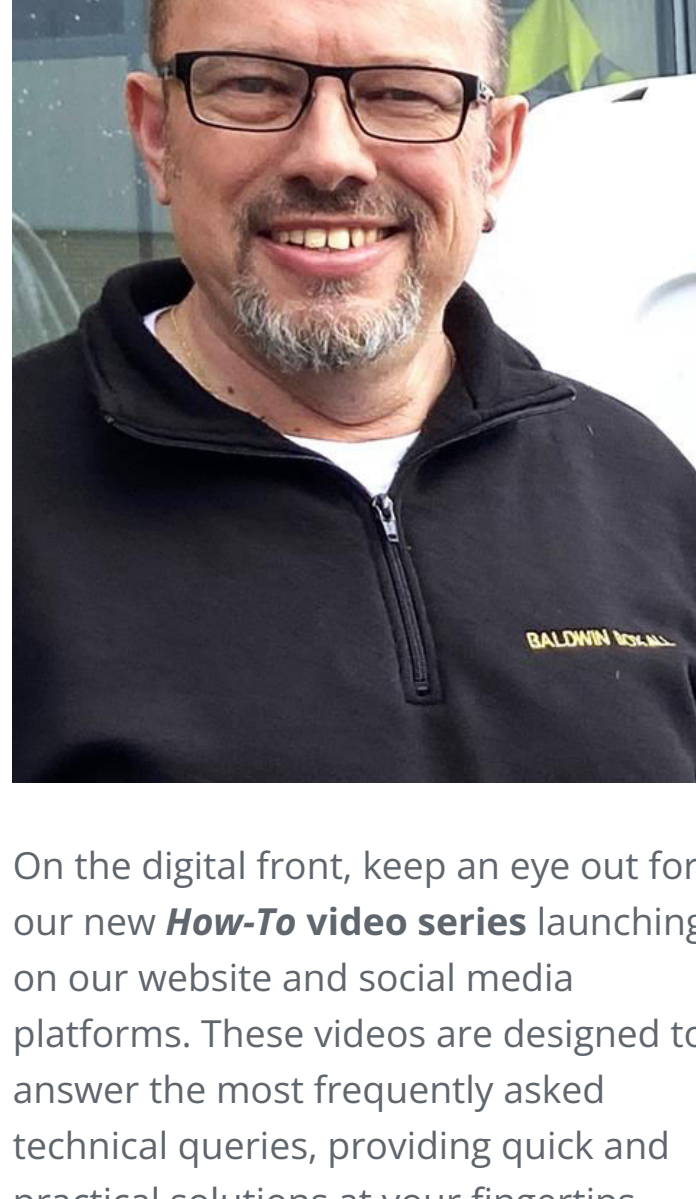
### Message From Steve Bladon Operations Manager

How time flies—it wasn't long ago that we were debating the age-old question: *When is the right time to stop wishing colleagues and partners a Happy New Year?* That, of course, followed a well-earned Christmas and New Year break, especially after one of the busiest year-ends pushes I can remember. A huge thank you to the entire Baldwin Boxall team for their incredible effort in meeting tough deadlines!

And just like that, we find ourselves at the end of the first quarter of 2025. Once again, the team has risen to the challenge, ensuring a steady supply of products to our customers in the UK and overseas. The business continues to perform strongly, with targets being met and demand remaining high.

Since our last edition, our Engineering team has successfully completed several major commissioning projects, including **Everton Football Club's** new EVC system, the **Trafford Centre** EVC and **PAVA** upgrade, and multiple **VIGIL3** migrations across some of London's largest buildings. Our engineers have also been active in the Netherlands, upgrading previous generations of Baldwin Boxall equipment to the latest **VIGIL3** technology. Meanwhile, our Engineering and Technical Support teams remain as busy as ever, delivering exceptional service to both our customers and their clients. I'm also pleased to share that, for the third consecutive year, we're expanding our Engineering team—welcoming a new engineer in 2025.

We're also incredibly excited to introduce our new **OmniCALL EVC** system, which combines both loop and radial technology with non-polarity dependent wiring, making installation easier and more cost-effective. We will be ready to deliver the first systems in June and are taking orders now. If you'd like more information or wish to place an order, please speak to our [Sales Team](#)



On the digital front, keep an eye out for our new **How-To video series** launching on our website and social media platforms. These videos are designed to answer the most frequently asked technical queries, providing quick and practical solutions at your fingertips.

Our commitment to promoting the Baldwin Boxall brand remains strong. This year, Nick, Jason and Luke have already been busy spreading the word overseas at the Intersec exhibition in Dubai, with further visits to Singapore and Vietnam. Meanwhile, Nick and I will be attending the **ISCVE<sup>x</sup> Exhibition** at Coombe Abbey in March and preparations are well underway for the **Fire Safety Event** at the **NEC 8th -10th April**—our biggest UK show of the year! If you're attending, we'd love to see you at our stand **4H20** to discuss new and existing projects, our exciting **OmniCALL product**, and the new **BS9991** residential EVC standards for which we can offer our **Residential ready EVC range**.

Oh... and did we mention we are a finalist for **Outstanding Innovation at the FREAs Awards!**

Enjoy your latest edition of *Speak Up!*

## Latest News and Views

### OmniCALL Finalist for Outstanding Innovation at the FREAs

We are thrilled to announce that we are finalists in the Fire Resilience Excellence Awards (FREAs)! The FREAs celebrate exceptional achievements in enhancing fire resilience and life safety. We are especially excited to see the OmniCALL EVC system recognised, nominated for the Outstanding Product/Innovation award. Its unmatched connectivity and reliability make it a standout in the field. The awards ceremony will be held on 8th April and we couldn't be prouder of the team who made this possible.

For more information, please visit the [FREAs website](#)



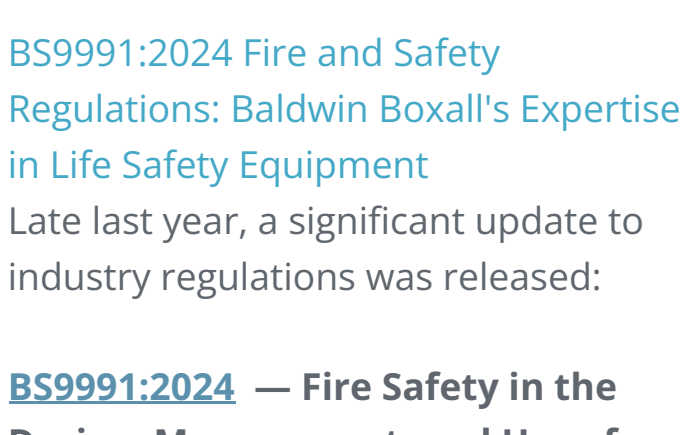
### Product Spotlight

#### Delivering OmniCALL – The Future of Emergency Voice Communication

If you've been following Baldwin Boxall, you know we're in the final stages of launching our latest Emergency Voice Communication (EVC) system – **OmniCALL**. We're excited to share that we're all set to begin delivering this game-changing system to customers in **June**. OmniCALL is the first system to combine both 2-core loop and radial wiring, offering a cost-effective, easy-to-install solution for emergency life safety communication. Designed with cutting-edge technology, OmniCALL sets a new standard in the industry, providing customers with a reliable and efficient system for their emergency communication needs.

#### What sets OmniCALL apart?

- **Effortless Installation** – Non-polarity dependent wiring reduces errors and speeds up setup.
- **Cost-Effective** – Minimises cable requirements, lowering both material and labour costs.
- **Flexible & Scalable** – Compatible with both loop and radial-wired configurations.
- **Energy-Efficient** – Designed for lower power consumption, promoting sustainability.

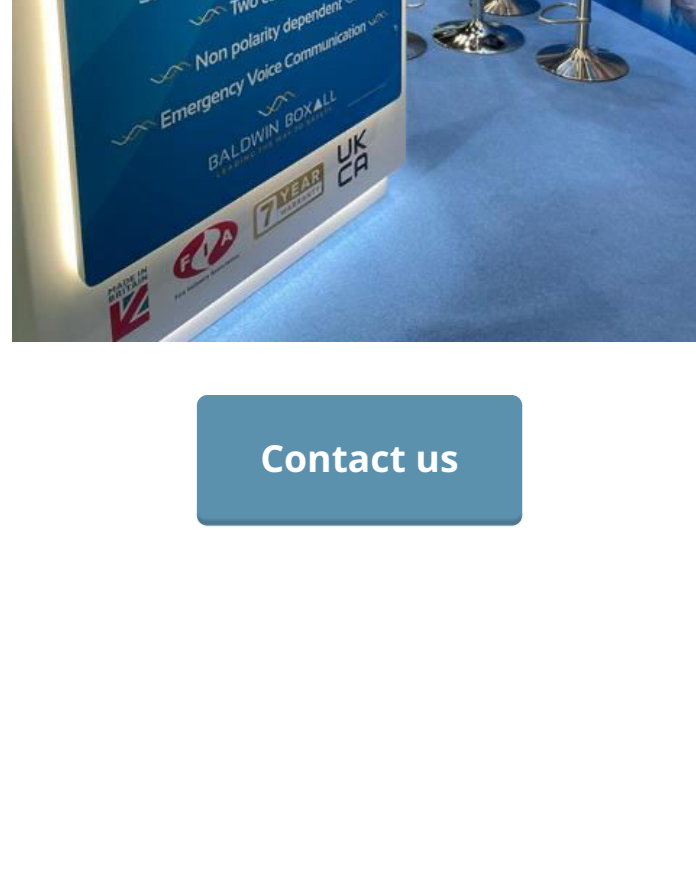


#### Taking Orders Now!

We are now accepting orders for our **entry-level OmniCALL system**, which includes a **line card**, supporting either **32 loops or 4 radials in non-polarity wiring**. This innovative approach reduces installation complexity and costs, making it the ideal choice for new and retrofit projects alike.

Be among the first to experience the next generation of **EVC technology**.

Contact us today to secure your **OmniCALL** system and bring unparalleled safety to your projects!



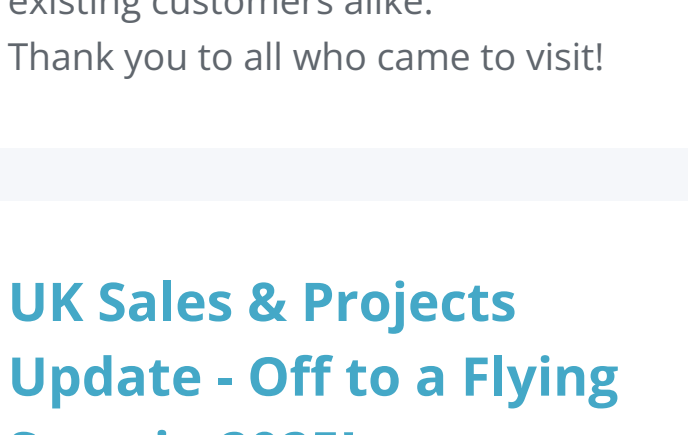
[Contact us](#)

## Latest Industry News

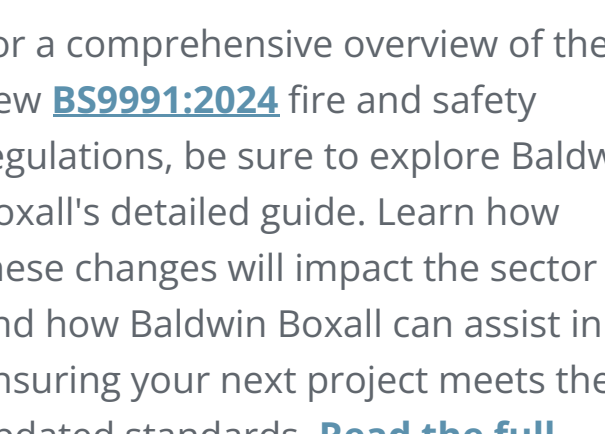
[BS9991:2024 Fire and Safety Regulations: Baldwin Boxall's Expertise in Life Safety Equipment](#)

Late last year, a significant update to industry regulations was released:

**BS9991:2024 – Fire Safety in the Design, Management, and Use of Residential Buildings.** Published on 27 November 2024, this updated Code of Practice replaces the 2015 edition and introduces essential changes designed to improve fire and life safety standards across both residential buildings and care homes.



[Contact us](#)



As experts in life safety equipment, Baldwin Boxall remains committed to supporting the sector with their **Residential Ready EVC range**. These advanced solutions are specifically designed to meet the new regulations and enhance safety in residential environments.

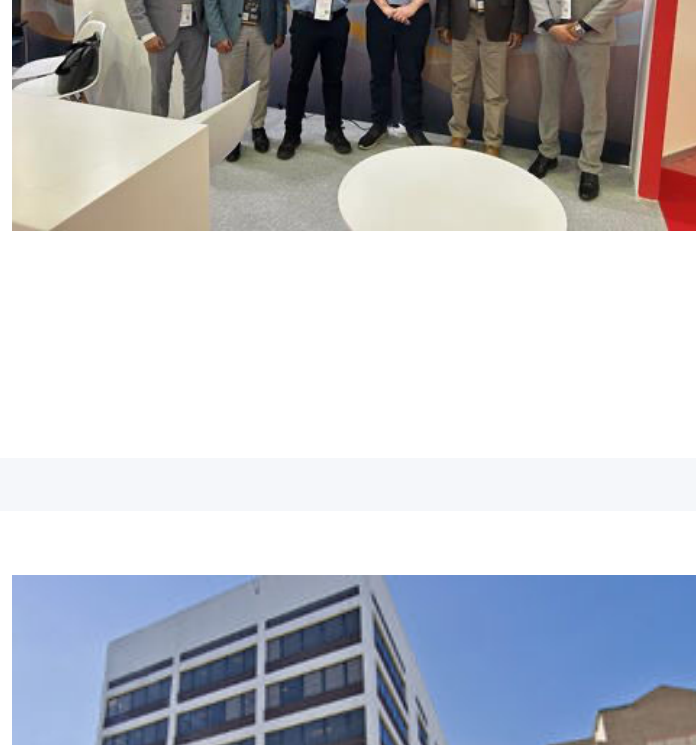
For a comprehensive overview of the new **BS9991:2024** fire and safety regulations, be sure to explore Baldwin Boxall's detailed guide. Learn how these changes will impact the sector and how Baldwin Boxall can assist in ensuring your next project meets the updated standards. [Read the full guide here.](#)

## Sales, Events and Projects update

### Baldwin Boxall out and about

#### Intersec 2025

To kick start the new year, Nick, Jason and Luke flew to Dubai to exhibit at Intersec, where they were met with much warmer weather and a multitude of exciting meetings with new and existing customers alike. Thank you to all who came to visit!



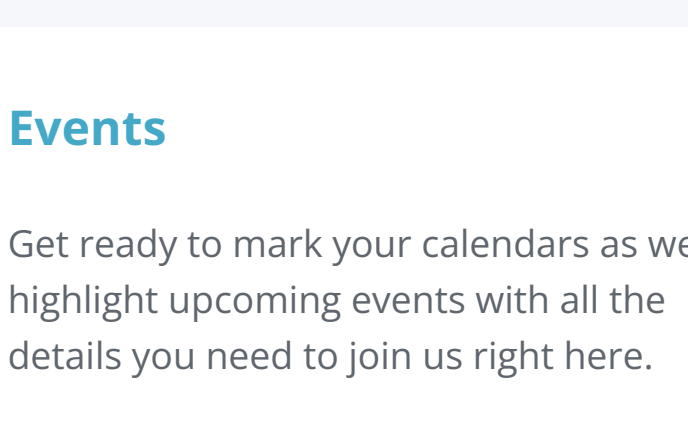
### UK Sales & Projects Update - Off to a Flying Start in 2025!

As we launch into 2025, our team is already making waves! Building on the momentum of last year, we're driving success through key wins:

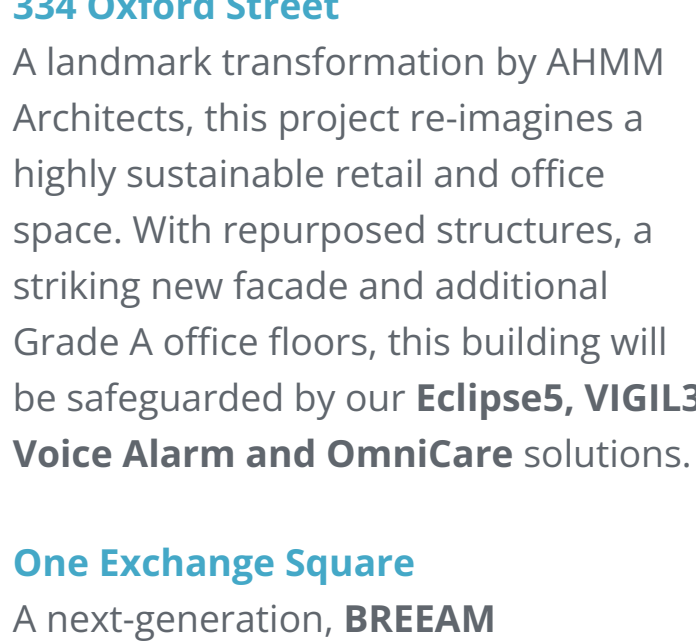
**Expanding our market reach** with exciting new client acquisitions.  
**Delivering excellence** with successful project completions ahead of schedule.  
**Fuelling future growth** with a strong sales pipeline and promising leads.

**Peperborough Court & Daniel House, City of London**  
 This major office redevelopment is bringing new life to a historic site with modernised entrances, upgraded glazing and sustainability-focused interiors. Our advanced **Eclipse5, VIGIL3 and OmniCare** systems ensure cutting-edge safety and seamless control.

**New Zealand House**  
 A prestigious refurbishment by The Crown Estate, this project preserves the building's rich history while introducing modern, flexible work spaces. The iconic **Grand Stair** will be restored, and a dedicated entrance for office tenants will enhance accessibility. Our integrated **Eclipse5, VIGIL3 Voice Alarm and OmniCare** systems will provide top-tier protection.



[Contact us](#)



**334 Oxford Street**  
 A landmark transformation by AHMM Architects, this project re-imagines a highly sustainable retail and office space. With repurposed structures, a striking new facade and additional Grade A office floors, this building will be safeguarded by our **Eclipse5, VIGIL3 Voice Alarm and OmniCare** solutions.

**One Exchange Square**  
 A next-generation, **BREEAM Outstanding** office development offering 428,000 sq ft of premium workspace and 34,000 sq ft of bio-diverse terraces. With 50% lower embodied carbon than comparable buildings and fully electric operations, it sets a new benchmark in sustainable design. Our **VIGIL3, 19" Rack-based Voice Alarm system and OmniCare** solutions will play a crucial role in its safety infrastructure.

**Looking Ahead**  
**PHF Fire** has kicked off 2025 with a major order for a **Networked VA and EVC system**, currently in production.

With such a strong start, we're excited for what's ahead—stay tuned for more updates as we continue to drive innovation, sustainability, and excellence!

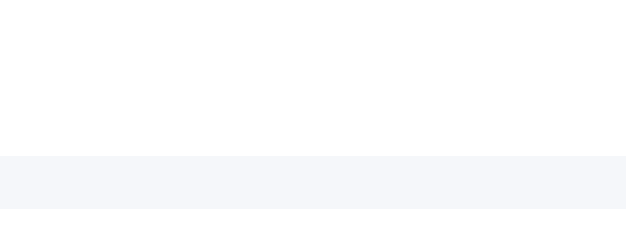
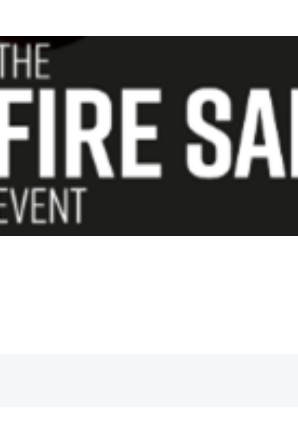


## Events

Get ready to mark your calendars as we highlight upcoming events with all the details you need to join us right here.

**ISCVE<sup>x</sup>**  
 Coombe Abbey  
 26th & 26th March  
[Register Here](#)

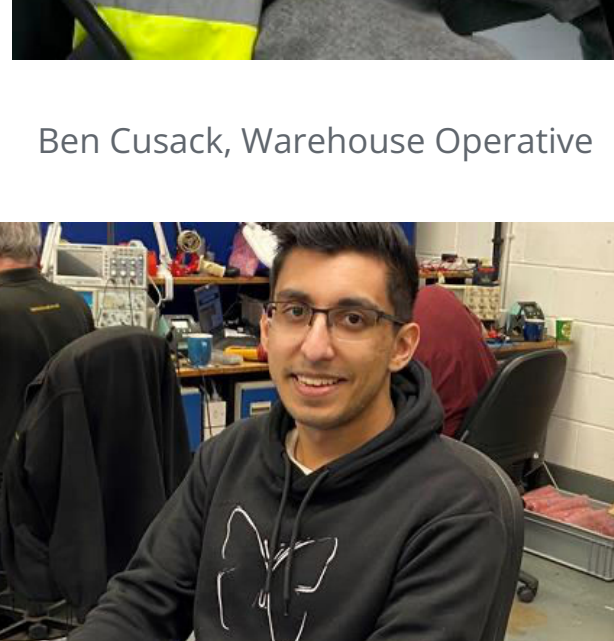
**The Fire Safety Event**  
 The NEC, Birmingham  
 8th - 10th April  
**Stand 4H20**  
[Register Here](#)



## Meet the Baldwin Boxall Team

Welcome to **"Meet the Team"** where we celebrate the talented individuals who make Baldwin Boxall such a fantastic place to work.

This edition, we're excited to introduce **Ben Cusack, Warehouse Operative!** Learn more about his role, career journey and what makes him a valued member of our team. Find out more about Ben [here](#).



Ben Cusack, Warehouse Operative

### New Starters

We're thrilled to welcome **Ruhan Ahmed** to Baldwin Boxall as our new Production Test Engineer! We're excited to have him on board and look forward to his contributions. Wishing him all the best in his new role and a successful career with us!

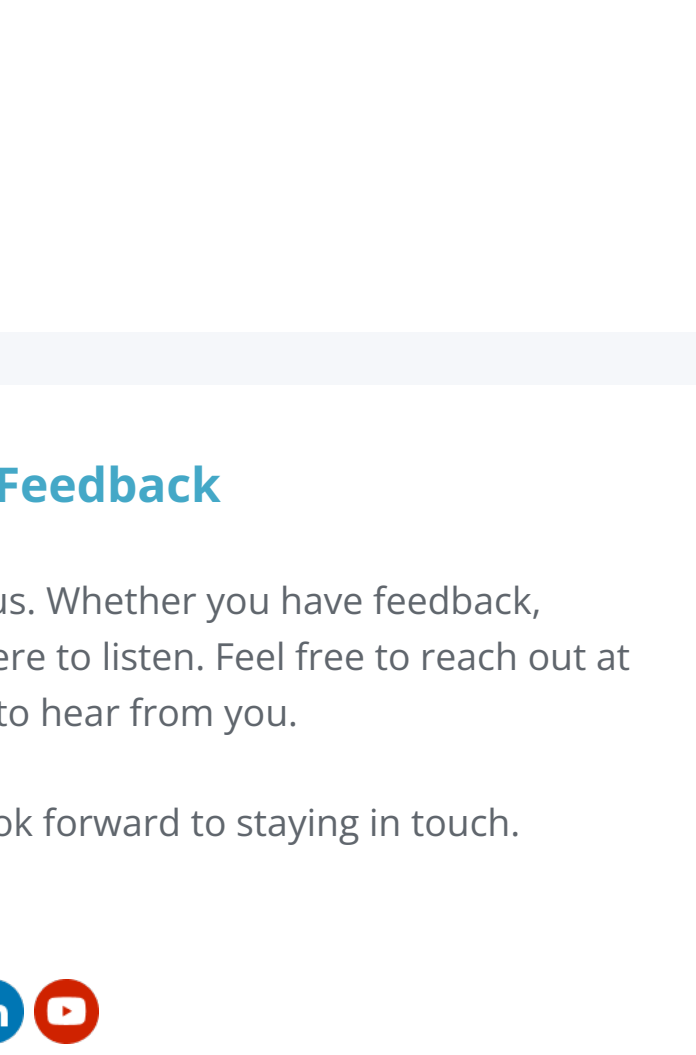


Ruhan Ahmed, Production Test Engineer

### Celebrating Career Growth at Baldwin Boxall!

Hard work and dedication truly pay off, and we're thrilled to celebrate **Paul Iordache's** incredible journey within our **R&D department!**

Paul first joined Baldwin Boxall as a **temporary worker** through an agency in **November 2017**. Just a few months later, he officially became part of the Baldwin Boxall family as a **Test Engineer**. His commitment and passion for innovation didn't go unnoticed, and in **March 2020**, he took the next exciting step in his career, moving into the role of **R&D Engineer**.



Paul Iordache, R&D Team Leader

## Stay Connected – We Value Your Feedback

Your thoughts and insights are important to us. Whether you have feedback, questions, or simply wish to connect, we're here to listen. Feel free to reach out at [marketing@baldwinboxall.co.uk](mailto:marketing@baldwinboxall.co.uk) we'd love to hear from you.

Thank you for your continued support. We look forward to staying in touch.

