

Welcome to the Spring edition of SpeakUp!

Message From Dave Spratt, Systems Manager

It's that time of the year again - spring has sprung and the gardens and countryside are in bloom and as we look forward to some warmer weather, our order book continues to blossom also. Thanks to our loyal customers for their orders - these will keep our teams nice and busy throughout the summer months and beyond!

Since the last edition of SpeakUp in February, the Systems Department, much like the rest of the business, has had an extremely busy period. In fact, since the beginning of March, we have despatched 40 Eclipse5 units and 20 Voice Alarm racks alone! I would be remiss if I didn't take this opportunity to thank my entire team for their hard work in achieving these excellent numbers, alongside the Despatch team working to get these systems out of the door.

A few notable projects despatched during this time include IKEA Belfast, Waterford Train Station in Ireland, the Muziekcentrum Concert Hall in the Netherlands, the Supreme Court Westminster and Bristol Airport.



We are proud to provide industry-leading customer service to the multiple sites we serve, from quick turn arounds, to supplying equipment to spaces affected by adverse situations outside of their control, the Baldwin Boxall team strives to maintain its core values, to ensure its customers and their occupants are protected by reliable life safety systems.

Throughout the Spring edition of SpeakUp, you'll find exciting new projects, award nominations, exhibition round ups and important commissioning updates.

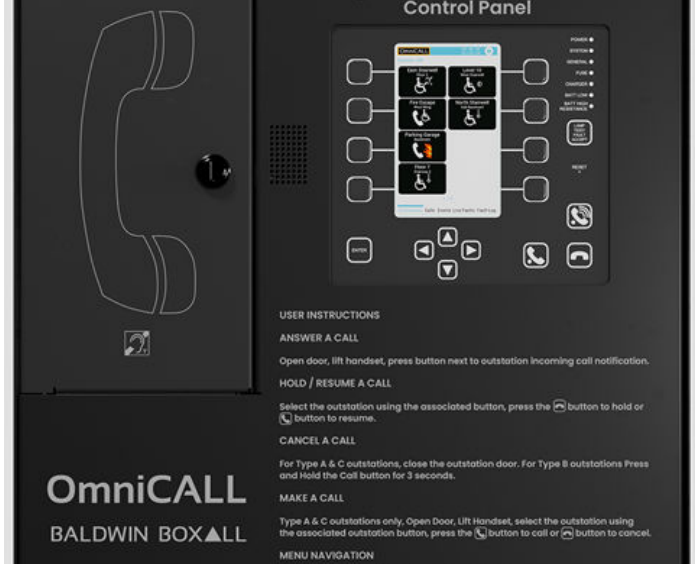
Enjoy the read!

Latest News and Views

OmniCALL: The Revolutionary EVC System

Over the past few months, the sales team have taken orders of the new ground-breaking **OmniCALL** EVC system, set to disrupt the industry by providing unparalleled benefits including non-polarity dependent two core wiring, extended loop distances and the ability to have both radial and loop remotes connected on one system. The system is also suitable for installation in accessible bedrooms with the option to have multiple active devices in the area.

Keep your eyes peeled for updates! Installation of the first systems will take place in the coming months.



[Learn more about OmniCALL](#)

Award Nominations Aplenty!

We are thrilled to be nominated for two awards, recognising our contributions and efforts towards both sustainability and export sales.

ESG Company of the Year at The Fire Security Matters event

The **ESG award** recognises an organisation in the fire or security sector that has shown a strong focus on Environmental, Social or Governance issues and is committed to changing the way that they operate to be a responsible employer.



Export Business of the Year at the Sussex Chamber of Commerce Awards

The **Sussex Chamber of Commerce Awards** recognises local companies for their innovation and achievements which in turn benefit the region.



We wish all nominees the best of luck in their nominated award categories!

Events Spotlight

In April, the team attended the Fire Safety Event in Birmingham and reported an excellent turnout! The exhibition provided visitors a platform to connect with important fire and safety companies whose services are imperative in many spaces.



We showcased the new OmniCALL EVC System and Eclipse5 Voice Alarm, utilising VIGIL3 technology.

If you missed us at the exhibition, do get in touch if we can help with your upcoming projects!

[Contact us](#)

Sales and Projects Update

The sales team continue to be busy heading into the summer months and their hard work is certainly paying off. After a successful start to 2025, we have a number of exciting projects to share, which we are pleased to outline below.

201 Bishopsgate & Broadgate Tower

Two prestigious sites in the city of London have recently been upgraded to **VIGIL3 Voice Alarm systems**, providing occupants with peace of mind and reassurance that the **building is protected**, should the unexpected occur.



Tower 42

Previously known as the NatWest building, **Tower 42** already benefits from a VIGIL3 Voice Alarm system and will shortly be joined by an **OmniCarePLUS** EVC system, providing emergency voice communication in various spaces throughout the building.

Hibernian FC

The football club benefited from a **Voice Alarm upgrade** to the stands in 2020 and unfortunately, due to Covid, the back of house upgrade was halted until now. Alongside WEAC, we will be providing **VIGIL3 technology** to bring the entire stadium onto Baldwin Boxall systems.

Manchester City FC

The expansion of the North Stand at Etihad Stadium will increase the stadium's capacity to over **60,000 spectators**. The project includes a new hotel, fan zone, museum and club shop. A roof walk and sky bar are also part of the plans. The new North Stand is expected to be completed in January 2026, with test events starting before the full development opens later in the year. Along with TG Baker we will be working on the **Voice Alarm upgrade to the latest VIGIL3 technology**.

Concourse shopping center, Skelmersdale

Currently undergoing refurbishment, this multi-level shopping centre will be protected by a **Baldwin Boxall PA/VA system**, a project we are undertaking with Artisan Fire.

The Deep, Hull

The Deep is Hull's **award-winning aquarium** and is home to an array of aquatic life including sharks, stingrays and the UK's only pair of Green sawfish. Working with Chubb, we are replacing the existing EVC system with **OmniCare**. The site provides us with some obstacles which are being carefully navigated to ensure there is no down time for the visitors as it is completely open to the public during this time.

[Contact us](#)

Meet the Baldwin Boxall Team

Welcome to "Meet the Team" where we celebrate the talented individuals who make Baldwin Boxall such a fantastic place to work.

In the Spring SpeakUp, we're excited to introduce **Hanna Kniazhkovska, Accounts Assistant**! Learn more about her role, career journey, hobbies and what makes her a valued member of our team. Find out more about Hanna [here](#).



Hanna Kniazhkovska, Accounts Assistant

South West Sales Manager Appointed

We are excited to announce that **Luke Milham** has been appointed to a new position as our **South West Sales Manager**!

Luke began his career journey with Baldwin Boxall as **UK and Export Sales Assistant** in 2021, progressing to **Sales Office Team Leader** in 2024 and is now on to his next adventure.



Luke Milham, South West Sales Manager

When asked about his new role, Luke commented, *"I'm excited for this new challenge and to grow our presence in the South West region. I have thoroughly enjoyed the four years I have been with Baldwin Boxall and look forward to many more. Here's to the next chapter!"*

The whole team wishes Luke the best of luck in his new role!

Engineering Update

A polite reminder to our valued customers

When requesting engineering or commissioning works to be carried out by Baldwin Boxall engineers, please be aware that the team require a minimum of three weeks' notice before commencement of works.

We understand that there are occasions when this is difficult to determine and it falls outside of the three week period and we will do our best to accommodate where possible.

To guarantee engineer availability for your project, please do get in touch with the team as soon as is feasible, to discuss your request.

Compliance with British Standards

Did you know, BS5839-8 now requires skilled engineers to carry out maintenance of a Voice Alarm system and possess knowledge of individual manufacturer's equipment? Fortunately, our engineers are highly trained and able to assist with the maintenance and commissioning of Voice Alarm and EVC systems, across a multitude of spaces.

We are fully compliant with the British Standard, exceeding the requirements on a number of points, to ensure total peace of mind for our customers. To help you maintain this compliance, please do contact us to discuss how we can help with your projects, both future and existing.

[Get in touch](#)

New Starters - Welcome to the team!

In recent months, we have welcomed a few new faces to the team and extend them a warm welcome, wishing them all the best in their career with Baldwin Boxall.

Anthony Muggeridge - Mechanical Design Engineer
Martin Clements - Commissioning Engineer
Steve Smiths - Production Assembler

The company continues to grow and we are thrilled to be able to welcome many new people to the team.

Stay Connected – We Value Your Feedback

Your thoughts and insights are important to us. Whether you have feedback, questions, or simply wish to connect, we're here to listen. Feel free to reach out at marketing@baldwinboxall.co.uk we'd love to hear from you.

Thank you for your continued support. We look forward to staying in touch.

