TECHNICAL BULLETIN

BALDWIN BOXALL
LEADING THE WAY TO SAFETY

BBTB Date:	**25 Jan 2017**
BBTB Number:	**BBTB-001**
BBTB Title:	**BVRD2M4 RS485 Type 2 Bugfix**
System Description:	**Vigil 2 Voice Alarm**
Product(s) Affected:	**BVRD2M4 (V3.01 Firmware only)**
Reference:	**ECR3179**
Priority:	**3**

1 - Essential: Action is Recommended

2 - Important: Product Form / Fit / Function has been changed (may affect compatibility)

3 - General: For information / reference

4 - Obsolescence: Notification of Component or Product Obsolescence

DESCRIPTION

An error has been found with BVRD2M4 Firmware V3.01. This error causes incorrect Remote Volume Control reporting when requested using Type 2 Protocol.

Fixed firmware will be released at V3.02

> *Note:*
> *This error does not affect any safety critical aspect of the Router.*
> *This fix does not need to be applied to existing systems unless Remote Volume Control reporting is now required.*

FEATURE CHANGES

None

DEFECTS FIXED

Volume Controls are now reported correctly when requested using Type 2 Protocol.

COMPATIBILITY

We recommend firmware should be identical throughout networked systems.
V3.02 is compatible with V3.01 and associated other Equipment & firmware.

Customer Services Contact Details

For further assistance with any aspect of this Technical Bulletin please contact:

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