TECHNICAL BULLETIN

BBTB Date: **27 June 2017**

BBTB Number: **BBTB-004**

BBTB Title: **Care2 Firmware Update to V4.01**

System Description: **Care2 EVC Control Panel**

Product(s) Affected: **All Care2 Control Panels**

Reference: **ECR3223**

Priority: **3**

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1 - Essential: Action is Recommended

2 - Important: Product Form / Fit / Function has been changed (may affect compatibility)

3 - General: For information / reference

4 - Obsolescence: Notification of Component or Product Obsolescence

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DESCRIPTION

Release of new version (V4.01) of Care2 Control Panel Firmware.

FEATURE CHANGES

Changed default password for Maintenance & System Menu entry from "0000" to "5555".

This change is prevent inadvertent or accidental changes to system configuration by personnel who are not fully trained to do so.

DEFECTS FIXED

None.

> *Note:*
> *This update does not need to be applied to existing systems. There is no functional difference between the existing firmware and the new version.*

COMPATIBILITY

It is necessary to use the latest release of Excel Spreadsheet template to ensure the correct "5555" pin is specified. This is available on the instruction manual CD shipped with the product and is also available for download from www.baldwinboxall.co.uk.

Customer Services Contact Details

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