

BBTB Date:	4 December 2017
BBTB Number:	BBTB-007
BBTB Title:	Mitre PA Amplifiers Support End Date
System Description:	Mitre Support End Date - 1st Oct 2018
Product(s) Affected:	Mitre Amplifiers and Associated Modules
Reference:	N/A
Priority:	4

- 1 - Essential:** Action is Recommended
 - 2 - Important:** Product Form / Fit / Function has been changed (may affect compatibility)
 - 3 - General:** For information / reference
 - 4 - Obsolescence:** Notification of Component or Product Obsolescence
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DESCRIPTION

The Mitre Range of Public Address amplifiers ceased manufacture in 2013. We can now confirm that due to component obsolescence we can no longer guarantee support for the Mitre Range of PA Amplifiers and the associated modules. However, we will continue to support the range as best we can until **1st October 2018** when all support will end. Please be aware that in the meantime some units may not be repairable should they fail.

COMPATIBILITY

If we are unable to repair a faulty Mitre amplifier we will endeavour to support existing systems by offering an upgrade to an Audac amplifier, although cabling requirements and features may differ slightly.

Due to the Mitre range of amplifiers (M2120M/S/E, M2300M/S) no longer being supported from **1st October 2018** Baldwin Boxall suggests consideration / risk assessments are carried out at any sites that utilise these. We would welcome the opportunity to discuss this with you in more detail.

If you require any further information on this, or for further details on the Audac range of products please feel free to contact our sales team who will gladly help.

Customer Services Contact Details

For further assistance with any aspect of this Technical Bulletin please contact:

Baldwin Boxall Communications Ltd

Robbie Trent (Service Manager)

Email: robbie@baldwinboxall.co.uk

Ashley Wright (Customer Support Engineer)

Email: ashley@baldwinboxall.co.uk

Steve Bladon (Operations Manager)

Email: steveb@baldwinboxall.co.uk

Telephone: +44 (0) 1892 664422

Facsimile: +44 (0) 1892 663146