

<b>BBTB Date:</b>	<b>13 December 2017</b>
<b>BBTB Number:</b>	<b>BBTB-008</b>
<b>BBTB Title:</b>	<b>VIGIL Eclipse 2 Support End Date</b>
<b>System Description:</b>	<b>Eclipse 2 Support End Date - Oct 2027</b>
<b>Product(s) Affected:</b>	<b>VIGIL Eclipse 2 VA System</b>
<b>Reference:</b>	<b>N/A</b>
<b>Priority:</b>	<b>4</b>

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- 1 - Essential:** Action is Recommended
  - 2 - Important:** Product Form / Fit / Function has been changed (may affect compatibility)
  - 3 - General:** For information / reference
  - 4 - Obsolescence:** Notification of Component or Product Obsolescence
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## DESCRIPTION

The Last Time Buy for the VIGIL Eclipse2 stand alone, wall mountable, voice alarm system was in 2012 and we would like to confirm that this product is now obsolete and no longer available. We will support this product in line with our internal procedures and will continue to manufacture service spares until 1st October 2027. At this date all support on this product will end.

## COMPATIBILITY

If a VIGIL Eclipse2 is damaged beyond repair we will endeavour to support existing systems however we may offer an upgrade to an alternative system, this may be broadly compatible although cabling requirements and features may differ slightly.

If you require any further information on this, or for further details on our current range of products please feel free to contact our sales team who will gladly help.

## **Customer Services Contact Details**

For further assistance with any aspect of this Technical Bulletin please contact:

### **Baldwin Boxall Communications Ltd**

Robbie Trent (Service Manager)

Email: [robbie@baldwinboxall.co.uk](mailto:robbie@baldwinboxall.co.uk)

Ashley Wright (Customer Support Engineer)

Email: [ashley@baldwinboxall.co.uk](mailto:ashley@baldwinboxall.co.uk)

Steve Bladon (Operations Manager)

Email: [steveb@baldwinboxall.co.uk](mailto:steveb@baldwinboxall.co.uk)

Telephone: +44 (0) 1892 664422

Facsimile: +44 (0) 1892 663146