

BBTB Date:	11 December 2018
BBTB Number:	BBTB-016
BBTB Title:	SAP Support End Date
System Description:	SAP Support End Date - 1st Jan 2019
Product(s) Affected:	SAPBVR / SAPNI (Station Announcement Points) - All Variants
Reference:	N/A
Priority:	4

- 1 - Essential:** Action is Recommended
 - 2 - Important:** Product Form / Fit / Function has been changed (may affect compatibility)
 - 3 - General:** For information / reference
 - 4 - Obsolescence:** Notification of Component or Product Obsolescence
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DESCRIPTION

The SAPBVR & SAPNI (Station Announcement Points) ceased manufacture in 2007. We can now confirm that due to component obsolescence we can no longer guarantee support for these modules.

The S6500RX receiver that used to be fitted to them has been unavailable since 2010 & repairs on this receiver have not been available since 2016.

We will continue to provide support where possible, and for returned items we will endeavour to repair them with the resources and parts still available. However, please be aware that some units may not be repairable should they fail.

If you require any further information please feel free to contact us.

Customer Services Contact Details

For further assistance with any aspect of this Technical Bulletin please contact:

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