

TECHNICAL BULLETIN

BBTB Date: 14 Mar 2019

BBTB Number: BBTB-018

BBTB Title: BVRD2M4 Firmware Update

System Description: VIGIL 2

Product(s) Affected: BVRD2M4

Reference: ECR3565

Priority: 2

I - Essential: Action is Recommended

2 - Important: Product Form / Fit / Function has been changed (may affect compatibility)

3 - General: For information / reference

4 - Obsolescence: Notification of Component or Product Obsolescence

DESCRIPTION

Baldwin Boxall has released a firmware update for the VIGIL BVRD2M4 version 3.06.

DEFECT FIXED

The BVRD2M4 includes a "Message Sync" option that allows messages from multiple routers to Sync i.e. broadcast identically at the same time and repetition rate.

This firmware update fixes this "Message Sync" functionality.

COMPATIBILITY

Baldwin Boxall recommend matching all firmware versions across all network devices..



Note:

The "Message Sync" feature is only employed on network systems where multiple routers include loudspeaker zones that are within audible range of each other. There is no requirement to update existing installations to use this firmware if the "Message Sync" feature is not enabled.

If this firmware update is required for an existing installation that is exhibiting message "Sync" problems please contact us for further information.



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Customer Services Contact Details

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