

BBTB Date:	27 March 2019
BBTB Number:	BBTB-019
BBTB Title:	BVCOM Support End Date
System Description:	BVCOM Support End Date - 1st Sep 2019
Product(s) Affected:	BVCOM and Associated Modules
Reference:	N/A
Priority:	4

- 1 - Essential:** Action is Recommended
 - 2 - Important:** Product Form / Fit / Function has been changed (may affect compatibility)
 - 3 - General:** For information / reference
 - 4 - Obsolescence:** Notification of Component or Product Obsolescence
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DESCRIPTION

The BVCOM Four Zone Voice Alarm Router ceased manufacture in 2009.

We can now confirm that due to component obsolescence we can no longer guarantee support for this product. However, we will continue to support the product and relevant modules as best we can until **1st September 2019** when all support will end. Please be aware that in the meantime some units may not be repairable should they fail.

COMPATIBILITY

Unfortunately there is no simple upgrade path to replace a failed BVCOM with a current product.

Due to the BVCOM no longer being supported from 1st September 2019 Baldwin Boxall suggests consideration / risk assessments are carried out at any sites that utilise the BVCOM with a view to upgrading these systems to meet current regulations (i.e. BS5839 & EN54). We would welcome the opportunity to discuss this with you in more detail.

If you require any further information please feel free to contact us.

Customer Services Contact Details

For further assistance with any aspect of this Technical Bulletin please contact:

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