

<b>BBTB Date:</b>	<b>27 March 2019</b>
<b>BBTB Number:</b>	<b>BBTB-021</b>
<b>BBTB Title:</b>	<b>BVRxxM Support End Date</b>
<b>System Description:</b>	<b>BVRxxM Support End Date - 1st Sep 2019</b>
<b>Product(s) Affected:</b>	<b>BVRxxM Control Microphones</b>
<b>Reference:</b>	<b>N/A</b>
<b>Priority:</b>	<b>4</b>

---

- 1 - Essential:** Action is Recommended
  - 2 - Important:** Product Form / Fit / Function has been changed (may affect compatibility)
  - 3 - General:** For information / reference
  - 4 - Obsolescence:** Notification of Component or Product Obsolescence
- 

## DESCRIPTION

The BVRxxM Analogue Control Microphones ceased manufacture in 2009.

We can now confirm that due to component obsolescence we can no longer guarantee support for this product. However, we will continue to support the product as best we can until **1st September 2019** when all support will end. Please be aware that in the meantime some units may not be repairable should they fail.

## COMPATIBILITY

Due to the BVRxxM no longer being supported from 1st September 2019 Baldwin Boxall suggests consideration / risk assessments are carried out at any sites that utilise the BVRxxM.

If required it should be possible to update systems using the BVRxxM Analogue Control Microphones to the BVRDxx Data Control Microphones.

We would welcome the opportunity to discuss this with you in more detail.

If you require any further information please feel free to contact us.

## **Customer Services Contact Details**

For further assistance with any aspect of this Technical Bulletin please contact:

### **Baldwin Boxall Communications Ltd**

Robbie Trent (Service Manager)

Email: [robbie@baldwinboxall.co.uk](mailto:robbie@baldwinboxall.co.uk)

Ashley Wright (Customer Support Engineer)

Email: [ashley@baldwinboxall.co.uk](mailto:ashley@baldwinboxall.co.uk)

Steve Bladon (Operations Manager)

Email: [steveb@baldwinboxall.co.uk](mailto:steveb@baldwinboxall.co.uk)

Telephone: +44 (0) 1892 664422

Facsimile: +44 (0) 1892 663146