

<b>BBTB Date:</b>	<b>10 July 2019</b>
<b>BBTB Number:</b>	<b>BBTB-025</b>
<b>BBTB Title:</b>	<b>BVOCAS &amp; F Last Time Buy - Oct 2019</b>
<b>System Description:</b>	<b>OmniCare BVOCAS &amp; F Remote</b>
<b>Product(s) Affected:</b>	<b>BVOCAS and BVOCAF</b>
<b>Reference:</b>	<b>N/A</b>
<b>Priority:</b>	<b>4</b>

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- 1 - Essential:** Action is Recommended
  - 2 - Important:** Product Form / Fit / Function has been changed (may affect compatibility)
  - 3 - General:** For information / reference
  - 4 - Obsolescence:** Notification of Component or Product Obsolescence
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## DESCRIPTION

Figure 1 — Omnicare BVOCAS and BVOCAF Remote Units



The BVOCAS Advance Disabled Refuge Remote (Surface Mount) and BVOCAF (Flush Mount) were superseded in 2014 and since then have only been available in limited quantities to support existing installations.

These products will be made obsolete in October 2019 and this is a “Last Time Buy” notification. These products will not be available for purchase after this date.

## SUGGESTED ALTERNATIVE

The BVOCA2G ADVANCE Disabled Refuge Remote (Green) is the best fit replacement product that is backwards compatible for the majority of installations.

The BVOCA2G has an illuminated call button whereas the BVOCAS has a ring of LEDs around the call button.

A BVOCA2G can be fitted in place of a BVOCAS with no modifications required.

To fit a BVOCA2G in place of a BVOCAF it will be necessary to transfer the spacer pieces and white bezel from the BVOCAF to the BVOCA2G.

## WARRANTY & SUPPORT INFORMATION

We will continue to service and support BVOCAS and BVOCAF products during the warranty period and for the lifetime of the system, subject to component obsolescence.

If you require any further information please feel free to contact us.

### **Customer Services Contact Details**

For further assistance with any aspect of this Technical Bulletin please contact:

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