

<b>BBTB Date:</b>	<b>9 July 2019</b>
<b>BBTB Number:</b>	<b>BBTB-026</b>
<b>BBTB Title:</b>	<b>BVRDTSM Reset Time &amp; Date</b>
<b>System Description:</b>	<b>BVRDTSM Touchscreen Microphone</b>
<b>Product(s) Affected:</b>	<b>BVRDTSM</b>
<b>Reference:</b>	<b>N/A</b>
<b>Priority:</b>	<b>3</b>

---

**1 - Essential:** Action is Recommended

**2 - Important:** Product Form / Fit / Function has been changed (may affect compatibility)

**3 - General:** For information / reference

**4 - Obsolescence:** Notification of Component or Product Obsolescence

---

## DESCRIPTION

The following instructions should be used to make changes to the Time and Date on a Baldwin Boxall BVRDTSM Microphone.

1. Turn the key 45 degrees clockwise to enter 'Emergency Enable' mode.
2. Press and hold the 'Fault Accept/Lamp Test' button for 10 seconds to enter the 'Microphone Service' menu.
3. Press the 'Software Restart' button.
4. Leave the key at 45 degree position and press the 'Yes' button.
5. Enter the PIN code '5555' to enter the 'Microphone Configuration' menu.
6. Press the 'Time/Date' button.
7. Use '+' and '-' buttons to adjust the time and date.
8. Press the 'Update RTC' button to accept new time and date entries.
9. Once complete, press the 'Save/Reboot' button.
10. IMPORTANT - Turn the key to the upright position before proceeding further.

11. Press the 'Yes' button to confirm configuration and save settings. The system will then reboot.
12. On rebooting the fault lights will become illuminated
13. To clear the fault, turn the key 45 degrees clockwise to enter 'Emergency Enable' mode. Press and hold the 'Fault Accept/Lamp Test' for 2 Seconds and release.
14. Return the key to the upright position.

If you require any further information please feel free to contact us.

## **Customer Services Contact Details**

For further assistance with any aspect of this Technical Bulletin please contact:

### **Baldwin Boxall Communications Ltd**

Robbie Trent (Service Manager)

Email: [robbie@baldwinboxall.co.uk](mailto:robbie@baldwinboxall.co.uk)

Ashley Wright (Customer Support Engineer)

Email: [ashley@baldwinboxall.co.uk](mailto:ashley@baldwinboxall.co.uk)

Steve Bladon (Operations Manager)

Email: [steveb@baldwinboxall.co.uk](mailto:steveb@baldwinboxall.co.uk)

Telephone: +44 (0) 1892 664422

Facsimile: +44 (0) 1892 663146