

## **TECHNICAL BULLETIN**

BBTB Date:	10 July 2019
BBTB Number:	BBTB-029
BBTB Title:	BVECASE3 Obsolescence Statement
System Description:	Vigil Eclipse3
Product(s) Affected:	BVECASE3
Reference:	N/A
Priority:	4

- I Essential: Action is Recommended
- 2 Important: Product Form / Fit / Function has been changed (may affect compatibility)
- 3 General: For information / reference
- 4 Obsolescence: Notification of Component or Product Obsolescence

#### **OBSOLESCENCE STATEMENT**

Figure 1 — Typical BVECASE3



The BVECASE3 (Eclipse3) has been superseded by BVECASE4 (Eclipse4).

We can confirm that the BVECASE3 is no longer available for purchase as of 1st July 2019.

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### SUGGESTED ALTERNATIVE

The Eclipse4 (BVECASE4) is the best fit replacement product that is backwards compatible with the Eclipse3 (BVECASE3) for the majority of installations.

### WARRANTY & SUPPORT INFORMATION

We will continue to service and support the internal components of BVECASE3 systems during the remaining warranty period and for the lifetime of the system, subject to component obsolescence.

If you require any further information please feel free to contact us.

#### **Customer Services Contact Details**

For further assistance with any aspect of this Technical Bulletin please contact:

#### **Baldwin Boxall Communications Ltd**

Robbie Trent (Service Manager) Email: robbie@baldwinboxall.co.uk

Ashley Wright (Customer Support Engineer) Email: ashley@baldwinboxall.co.uk

Steve Bladon (Operations Manager) Email: steveb@baldwinboxall.co.uk

Telephone: +44 (0) 1892 664422 Facsimile: +44 (0) 1892 663146

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