

BBTB Date:	15 July 2019
BBTB Number:	BBTB-032
BBTB Title:	BVECASE2M Obsolescence Statement
System Description:	Vigil Eclipse2M
Product(s) Affected:	BVECASE2M
Reference:	N/A
Priority:	4

- 1 - Essential:** Action is Recommended
 - 2 - Important:** Product Form / Fit / Function has been changed (may affect compatibility)
 - 3 - General:** For information / reference
 - 4 - Obsolescence:** Notification of Component or Product Obsolescence
-

OBSOLESCENCE STATEMENT

Figure 1 — Typical BVECASE2M



The BVECASE2M was available between February 2011 and July 2012.

We can confirm that the BVECASE2M was made obsolete in July 2012.

SUGGESTED ALTERNATIVE

The Eclipse4 (BVECASE4) is the best fit replacement product that is backwards compatible with the Eclipse2M (BVECASE2M) for the majority of installations.

WARRANTY & SUPPORT INFORMATION

We will continue to service and support the internal components of BVECASE2M systems during any remaining warranty period and for the lifetime of the system, subject to component obsolescence.

If you require any further information please feel free to contact us.

Customer Services Contact Details

For further assistance with any aspect of this Technical Bulletin please contact:

Baldwin Boxall Communications Ltd

Robbie Trent (Service Manager)
Email: robbie@baldwinboxall.co.uk

Ashley Wright (Customer Support Engineer)
Email: ashley@baldwinboxall.co.uk

Steve Bladon (Operations Manager)
Email: steveb@baldwinboxall.co.uk

Telephone: +44 (0) 1892 664422
Facsimile: +44 (0) 1892 663146