

<b>BBTB Date:</b>	<b>23 July 2019</b>
<b>BBTB Number:</b>	<b>BBTB-034</b>
<b>BBTB Title:</b>	<b>Vigil Evas Default Messages</b>
<b>System Description:</b>	<b>Vigil Evas Routers</b>
<b>Product(s) Affected:</b>	<b>BVRD2M &amp; BVRD2M4</b>
<b>Reference:</b>	<b>ECR3707</b>
<b>Priority:</b>	<b>3</b>

- 1 - Essential:** Action is Recommended
- 2 - Important:** Product Form / Fit / Function has been changed (may affect compatibility)
- 3 - General:** For information / reference
- 4 - Obsolescence:** Notification of Component or Product Obsolescence

## OVERVIEW

The BVRD2M & BVRD2M4 Vigil Routers are supplied with four default “DSP” messages and five default “DSP” chimes.

From July 2019 these DSP messages have been updated to include an inaudible low level pulse at the beginning.

## DEFAULT MESSAGE & CHIME INFORMATION

The new Default Messages and Chimes can be identified by the “\_W” in the filenames:

Default Message Filename	Default Chime Filename
1_G03_Evac_23s_W.wav	Chime_A_2sec_W.wav
2_E10_Alert_20s_W.wav	Chime_B_3sec_W.wav
3_D17_Test_15s_W.wav	Chime_C_3sec_W.wav
4_D19_EndT_17s_W.wav	Chime_D_5sec_W.wav
--	Chime_Silent_W.wav

If required, the message details of the specific files currently loaded can be viewed in the “Fault Log” of the relevant Router.

## REASON FOR CHANGE

These modified messages and chimes cause all amplifiers to “wake up” and ensure the start of the message or tone is audible.

A “Silent Chime” is now available to ensure the start of manual announcements (without a pre-announcement chime) is audible.

## MESSAGE SYNCHRONISATION (NETWORK INSTALLATIONS)

In order for Message Synchronisation to be possible across multiple routers it is vital that identical message files are used and the associated configuration settings are matched in each router.

If you require any further information please feel free to contact us.

### **Customer Services Contact Details**

For further assistance with any aspect of this Technical Bulletin please contact:

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