

<b>BBTB Date:</b>	<b>19 August 2019</b>
<b>BBTB Number:</b>	<b>BBTB-038</b>
<b>BBTB Title:</b>	<b>BVRD Mic &amp; Config Software Update</b>
<b>System Description:</b>	<b>VIGIL 2</b>
<b>Product(s) Affected:</b>	<b>BVRD Microphones</b>
<b>Reference:</b>	<b>ECR3552</b>
<b>Priority:</b>	<b>2</b>

---

- 1 - Essential:** Action is Recommended
  - 2 - Important:** Product Form / Fit / Function has been changed (may affect compatibility)
  - 3 - General:** For information / reference
  - 4 - Obsolescence:** Notification of Component or Product Obsolescence
- 

## DESCRIPTION

Baldwin Boxall has released updated versions of the VIGIL BVRD Microphone firmware (V2.04) and corresponding Configuration Software (V2.02).

## ADDED FEATURES

This updated version of the Microphone Firmware has configurable Display Contrast and some region specific configuration options.

The updated Configuration Software includes options to change these new settings.

## COMPATIBILITY ISSUE

The Microphone Firmware is not compatible with previous versions of Configuration Software. It is important that the new Configuration Software (V2.02) is always used with this version of Microphone Firmware (V2.04).



*Note:*

*If older Configuration Software (V2.01 and earlier) is used with this version of BVRD firmware then the Display Contrast will have a Legacy setting applied to the configuration file.*

*This may cause the BVRD Microphone displays to have wrong Contrast settings (which prevents the operator from reading the displays) which then cannot be adjusted using old Configuration Software.*



*Note:*

*This version of Configuration Software is backwards compatible with all previous versions of BVRD Firmware.*



*Note:*

*Baldwin Boxall recommend updating to the latest version of Configuration Software to avoid compatibility issues.*

## **Customer Services Contact Details**

For further assistance with any aspect of this Technical Bulletin please contact:

### **Baldwin Boxall Communications Ltd**

Robbie Trent (Service Manager)

Email: [robbie@baldwinboxall.co.uk](mailto:robbie@baldwinboxall.co.uk)

Ashley Wright (Customer Support Engineer)

Email: [ashley@baldwinboxall.co.uk](mailto:ashley@baldwinboxall.co.uk)

Steve Bladon (Operations Manager)

Email: [steveb@baldwinboxall.co.uk](mailto:steveb@baldwinboxall.co.uk)

Telephone: +44 (0) 1892 664422

Facsimile: +44 (0) 1892 663146