

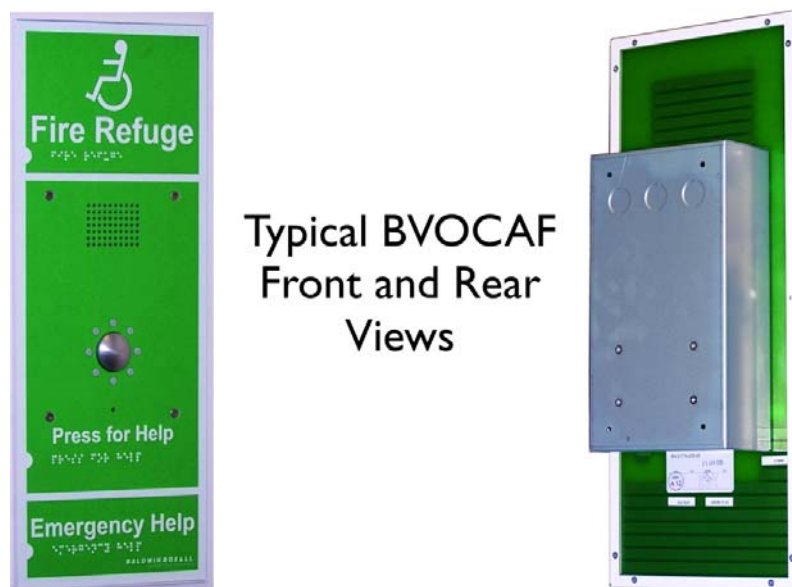
<b>BBTB Date:</b>	<b>25 November 2019</b>
<b>BBTB Number:</b>	<b>BBTB-040</b>
<b>BBTB Title:</b>	<b>BVOCAS &amp; BVOCAF Obsolescence Statement</b>
<b>System Description:</b>	<b>OmniCare</b>
<b>Product(s) Affected:</b>	<b>BVOCAS &amp; BVOCAF Advanced Remotes</b>
<b>Reference:</b>	<b>ECR3809</b>
<b>Priority:</b>	<b>4</b>

---

- 1 - Essential:** Action is Recommended
  - 2 - Important:** Product Form / Fit / Function has been changed (may affect compatibility)
  - 3 - General:** For information / reference
  - 4 - Obsolescence:** Notification of Component or Product Obsolescence
- 

## OBSOLESCENCE STATEMENT

Figure 1 — Typical BVOCAF units



The BVOCAS & BVOCAF Advanced Remotes were superseded by the BVOCA2 in 2014.

We can confirm that due to component obsolescence the BVOCAS & BVOCAF Advanced Remotes are no longer available for purchase as of 1st October 2019.

## SUGGESTED ALTERNATIVE

The BVOCA2G is the best fit replacement product that is backwards compatible with the BVOCAS for the majority of installations.

Please note, in order to use a BVOCA2G to replace a BVOCAF it will be necessary to utilise the smaller back box and white metal bezel from the original BVOCAF.

## WARRANTY & SUPPORT INFORMATION

We will continue to service and support the internal components of BVOCAS & BVOCAF Advanced Remotes systems during the remaining warranty period and for the lifetime of the system, subject to component obsolescence.

If you require any further information please feel free to contact us.

### **Customer Services Contact Details**

For further assistance with any aspect of this Technical Bulletin please contact:

#### **Baldwin Boxall Communications Ltd**

Robbie Trent (Service Manager)  
Email: [robbie@baldwinboxall.co.uk](mailto:robbie@baldwinboxall.co.uk)

Ashley Wright (Customer Support Engineer)  
Email: [ashley@baldwinboxall.co.uk](mailto:ashley@baldwinboxall.co.uk)

Steve Bladon (Operations Manager)  
Email: [steveb@baldwinboxall.co.uk](mailto:steveb@baldwinboxall.co.uk)

Telephone: +44 (0) 1892 664422  
Facsimile: +44 (0) 1892 663146