

<b>BBTB Date:</b>	<b>23 October 2019</b>
<b>BBTB Number:</b>	<b>BBTB-041</b>
<b>BBTB Title:</b>	<b>BVOCALPS Obsolescence Statement</b>
<b>System Description:</b>	<b>OmniCare</b>
<b>Product(s) Affected:</b>	<b>BVOCALPS Stainless Steel Lift Help Point</b>
<b>Reference:</b>	<b>ECR3837</b>
<b>Priority:</b>	<b>4</b>

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- 1 - Essential:** Action is Recommended
  - 2 - Important:** Product Form / Fit / Function has been changed (may affect compatibility)
  - 3 - General:** For information / reference
  - 4 - Obsolescence:** Notification of Component or Product Obsolescence
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## OBSOLESCENCE STATEMENT

The BVOCALPS Stainless Steel Lift Help Point is an OmniCare Remote unit that was specifically designed for use in lifts where no manual controls were available.

*Figure 1 — Typical BVOCALPS Stainless Steel Lift Help Point*



We can confirm that due to component obsolescence the BVOCALPS Stainless Steel Lift Help Point is no longer available for purchase as of 1st October 2019.

## SUGGESTED ALTERNATIVE

Unfortunately, due to the specific operating requirements of the BVOCALPS there is no direct replacement product.

## WARRANTY & SUPPORT INFORMATION

We will continue to service and support the internal components of BVOCALPS Stainless Steel Lift Help Point during the remaining warranty period and for the lifetime of the system, subject to component obsolescence.

If you require any further information please feel free to contact us.

### **Customer Services Contact Details**

For further assistance with any aspect of this Technical Bulletin please contact:

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