

<b>BBTB Date:</b>	<b>06 March 2020</b>
<b>BBTB Number:</b>	<b>BBTB-047</b>
<b>BBTB Title:</b>	<b>Potential LCD Backlight failure on BVRD Microphones</b>
<b>System Description:</b>	<b>BVRD VA Control Microphones</b>
<b>Product(s) Affected:</b>	<b>BVRD Microphones (all variants)</b>
<b>Reference:</b>	<b>ECR3942</b>
<b>Priority:</b>	<b>3</b>

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- 1 - Essential:** Action is Recommended
  - 2 - Important:** Product Form / Fit / Function has been changed (may affect compatibility)
  - 3 - General:** For information / reference
  - 4 - Obsolescence:** Notification of Component or Product Obsolescence
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## DESCRIPTION OF THE PROBLEM

Baldwin Boxall has become aware of a potential issue with some of the LCD Backlights on BVRD VA Control Microphones.

This issue is limited to units supplied between May 2019 and March 2020 which have a serial number between 0016035 and 0022918.

## SYMPTOMS OF THE PROBLEM

The LED backlights of some BVRD LCD Display modules may suffer from a premature degradation in performance and this may result in flashing or simply a gradual reduction in brightness.

This does not affect the EN54 compliance of the unit or affect its operation in any way.

## SUGGESTED ACTION

If a BVRD Microphone supplied between May 2019 and March 2020 has a display that is suffering from reduction in performance please contact us to arrange for an Advance Replacement unit to be supplied free of charge.

## **Customer Services Contact Details**

For further assistance with any aspect of this Technical Bulletin please contact:

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