

BBTB Date:	01 July 2020
BBTB Number:	BBTB-051
BBTB Title:	BDM401F Obsolescence Statement
System Description:	Vigil 2
Product(s) Affected:	BDM401F
Reference:	ECR4014
Priority:	4

- 1 - Essential:** Action is Recommended
 - 2 - Important:** Product Form / Fit / Function has been changed (may affect compatibility)
 - 3 - General:** For information / reference
 - 4 - Obsolescence:** Notification of Component or Product Obsolescence
-

OBSOLESCENCE STATEMENT

The BDM401F was a “special” single zone microphone fitted with a fist microphone instead of a gooseneck microphone.

We can confirm that due to component obsolescence the BDM401F is no longer available for purchase as of 1st July 2020.

WARRANTY & SUPPORT INFORMATION

We will continue to service and support BDM401F units during the remaining warranty period and for the lifetime of the system, subject to component obsolescence.

If you require any further information please feel free to contact us.

Customer Services Contact Details

For further assistance with any aspect of this Technical Bulletin please contact:

Baldwin Boxall Communications Ltd

Robbie Trent (Service Manager)

Email: robbie@baldwinboxall.co.uk

Ashley Wright (Customer Support Engineer)

Email: ashley@baldwinboxall.co.uk

Steve Bladon (Operations Manager)

Email: steveb@baldwinboxall.co.uk

Telephone: +44 (0) 1892 664422

Facsimile: +44 (0) 1892 663146