TECHNICAL BULLETIN

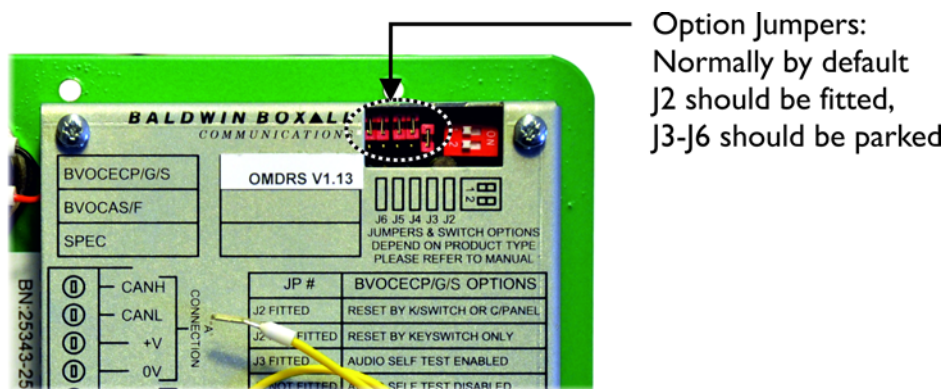|	
BBTB Date:	**31 July 2020**
BBTB Number:	**BBTB-052**
BBTB Title:	**BVOCECPG Modules supplied without option Jumpers**
System Description:	**OmniCare**
Product(s) Affected:	**BVOCECPG**
Reference:	**PRCR2141**
Priority:	**3**

1 - Essential: Action is Recommended

2 - Important: Product Form / Fit / Function has been changed (may affect compatibility)

3 - General: For information / reference

4 - Obsolescence: Notification of Component or Product Obsolescence

DESCRIPTION OF THE PROBLEM

Baldwin Boxall has become aware of a manufacturing issue with a small quantity of BVOCECPG Remote Units supplied during July 2020.

Our records indicate there are 39 BVOCECPG units that as supplied do not have the option jumpers fitted. These have serial numbers between 0029222 and 029397.

Figure 1 — BVOCECPG Option Jumpers

As supplied, the units will function correctly, however once used they will remain "Occupied" and this status will not be able to be reset from the Control Panel.
It will be necessary to visit the local call point and reset using the keyswitch.

SUGGESTED ACTION

If it is necessary to allow these units to be reset from the Control Panel then fit J2.

If jumpers are required please contact us and we will supply replacement jumpers free of charge.

Customer Services Contact Details

For further assistance with any aspect of this Technical Bulletin please contact:

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