

BBTB Date:	16 November 2020
BBTB Number:	BBTB-056
BBTB Title:	Potential BVMBC Charger Failure
System Description:	Vigil PAVA systems with Vigil3 Amplifiers
Product(s) Affected:	BVMBC Battery Charger
Reference:	PRCR2242
Priority:	I

- 1 - Essential:** Action is Recommended
 - 2 - Important:** Product Form / Fit / Function has been changed (may affect compatibility)
 - 3 - General:** For information / reference
 - 4 - Obsolescence:** Notification of Component or Product Obsolescence
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DESCRIPTION OF THE PROBLEM

Baldwin Boxall has become aware of a potential issue with the BVMBC battery charger which may lead to premature failure. This issue is limited to installations with five Vigil3 amplifier units connected to the BVMBC, and may only manifest during a period of prolonged high current charging i.e after a prolonged mains power outage.

SYMPTOMS OF THE PROBLEM

Affected units will show a Charger Fault that cannot be cleared.
The PAVA system will continue to operate using Mains Power only, and on battery power until the batteries are exhausted.

SUGGESTED ACTION

We have contacted customers who have sites that may be affected by this issue to arrange advance replacement of affected units.

Customer Services Contact Details

For further assistance with any aspect of this Technical Bulletin please contact:

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