

<b>BBTB Date:</b>	<b>10 September 2021</b>
<b>BBTB Number:</b>	<b>BBTB-065</b>
<b>BBTB Title:</b>	<b>BVOCRIF / DTAKIT - DTARP does not initially illuminate or sound buzzer</b>
<b>System Description:</b>	<b>OmniCare Systems using BVOCRIF and DTAKIT</b>
<b>Product(s) Affected:</b>	<b>BVOCRIF</b>
<b>Reference:</b>	<b>PRCR2371</b>
<b>Priority:</b>	<b>3</b>

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- 1 - Essential:** Action is Recommended
  - 2 - Important:** Product Form / Fit / Function has been changed (may affect compatibility)
  - 3 - General:** For information / reference
  - 4 - Obsolescence:** Notification of Component or Product Obsolescence
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## DESCRIPTION OF THE PROBLEM

Baldwin Boxall has become aware of an issue with a small quantity of BVOCRIF modules that may affect the operation of the DTAKIT interface. A component tolerance issue has been identified that may affect the initial operation of the DTAKIT when the pullcord is first triggered.

## SYMPTOMS OF THE PROBLEM

When first triggered, the DTARP does not immediately illuminate the LED or sound the buzzer, however on the second pull (or if the cord is initially pulled for 1s or longer) the DTARP illuminates & sounds the buzzer.

Please note that on the first pull the call is still correctly received by the Control Panel, and the DTODL illuminates & sounds the sounder.

## SUGGESTED ACTION

Baldwin Boxall will replace BVOCRIF modules with this issue. Please contact us to arrange for Advance Replacement units to be supplied free of charge.

## **Customer Services Contact Details**

For further assistance with any aspect of this Technical Bulletin please contact:

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