# TECHNICAL BULLETIN

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| **BBTB Date:** | **26 November 2021** |
| **BBTB Number:** | **BBTB-067** |
| **BBTB Title:** | **BVRDACO Firmware Update (V3.00)** |
| **System Description:** | **Vigil Voice Alarm Systems** |
| **Product(s) Affected:** | **BVRDACO and BVRDNCO** |
| **Reference:** | **ECR4358** |
| **Priority:** | **3** |

**1 - Essential:** Action is Recommended

**2 - Important:** Product Form / Fit / Function has been changed (may affect compatibility)

**3 - General:** For information / reference

**4 - Obsolescence:** Notification of Component or Product Obsolescence

## DESCRIPTION OF THE PROBLEM

Due to component obsolescence Baldwin Boxall has updated the processor used in the BVRDACO and BVRDNCO modules.

The replacement processor requires an updated version of firmware (V3.00).

## COMPATIBILITY

This firmware will be used on modules with serial numbers commencing:

- BVRDACO - 0043892
- BVRDNCO - 0043146

V3.00 firmware is not backwards compatible with previous BVRDACO and BVRDNCO modules.

## SUGGESTED ACTION

No further action is required as BVRDACO firmware V3.00 is compatible with other current CANBUS modules & BVRD2M.

## Customer Services Contact Details

For further assistance with any aspect of this Technical Bulletin please contact:

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