TECHNICAL BULLETIN

BALDWIN BOXALL
LEADING THE WAY TO SAFETY

BBTB Date:	**25 November 2021**
BBTB Number:	**BBTB-072**
BBTB Title:	**BVRDFPI Firmware Update (V3.02)**
System Description:	**Vigil Voice Alarm Systems**
Product(s) Affected:	**BVRDFPI**
Reference:	**ECR4356**
Priority:	**3**

1 - Essential: Action is Recommended

2 - Important: Product Form / Fit / Function has been changed (may affect compatibility)

3 - General: For information / reference

4 - Obsolescence: Notification of Component or Product Obsolescence

DESCRIPTION OF THE PROBLEM

Due to component obsolescence Baldwin Boxall has updated the processor used in the BVRDFPI module.

The replacement processor requires an updated version of firmware (V3.02).

COMPATIBILITY

V3.02 firmware will be used on modules with serial numbers after 0042387 however due to the processor change this firmware is not backwards compatible with previous BVRDFPI modules.

SUGGESTED ACTION

No further action is required as BVRDFPI firmware V3.02 is compatible with other current CANBUS modules & BVRD2M.

Customer Services Contact Details

For further assistance with any aspect of this Technical Bulletin please contact:

Baldwin Boxall Communications Ltd

Robbie Trent (Service Manager)
Email: robbie@baldwinboxall.co.uk

Ashley Wright (Customer Support Engineer)
Email: ashley@baldwinboxall.co.uk

Steve Bladon (Operations Manager)
Email: steveb@baldwinboxall.co.uk

Telephone: +44 (0) 1892 664422