

BBTB Date:	26 November 2021
BBTB Number:	BBTB-073
BBTB Title:	BVRDCI Firmware Update (V3.00)
System Description:	Vigil Voice Alarm Systems
Product(s) Affected:	BVRDCI
Reference:	ECR4357
Priority:	3

1 - Essential: Action is Recommended

2 - Important: Product Form / Fit / Function has been changed (may affect compatibility)

3 - General: For information / reference

4 - Obsolescence: Notification of Component or Product Obsolescence

DESCRIPTION OF THE PROBLEM

Due to component obsolescence Baldwin Boxall has updated the processor used in the BVRDCI module.

The replacement processor requires an updated version of firmware (V3.00).

COMPATIBILITY

V3.00 firmware will be used on modules with serial numbers after 0043685 however due to the processor change this firmware is not backwards compatible with previous BVRDCI modules.

SUGGESTED ACTION

No further action is required as BVRDCI firmware V3.00 is compatible with other current CANBUS modules & BVRD2M.

Customer Services Contact Details

For further assistance with any aspect of this Technical Bulletin please contact:

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