

# **TECHNICAL BULLETIN**

BBTB Date:	26 November 2021
BBTB Number:	BBTB-074
BBTB Title:	BV3AOM8 Firmware Update
System Description:	Vigil 3 Systems
Product(s) Affected:	BV3AOM8
Reference:	ECR4479
Priority:	2

- I Essential: Action is Recommended
- 2 Important: Product Form / Fit / Function has been changed (may affect compatibility)
- 3 General: For information / reference
- 4 Obsolescence: Notification of Component or Product Obsolescence

## DESCRIPTION OF THE PROBLEM

Baldwin Boxall has discovered a minor bug with the BV3AOM8 output module relating to Ambient Noise Sensing.

### Resolution

The following firmware updates have been released: BV3AOM8-ETH\_REV-3137 BV3AOM8-PER\_REV-3146

## SUGGESTED ACTION

No immediate action is required as these releases are compatible with other module Firmware versions.

Please note however site wide firmware must match (i.e. all BV3AOM8 units on a given site must run the same firmware). If a replacement unit is supplied or an expansion is performed on an existing site then please ensure the firmware on the new module matches firmware on any existing units.

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### **Customer Services Contact Details**

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