TECHNICAL BULLETIN

BBTB Date:	**09 December 2021**
BBTB Number:	**BBTB-076**
BBTB Title:	**BV3ADIS Manufacturing Issue**
System Description:	**VIGIL2 / VIGIL3 PAVA Systems**
Product(s) Affected:	**BV3ADIS**
Reference:	**PRCR2567**
Priority:	**3**

1 - Essential: Action is Recommended

2 - Important: Product Form / Fit / Function has been changed (may affect compatibility)

3 - General: For information / reference

4 - Obsolescence: Notification of Component or Product Obsolescence

DESCRIPTION OF THE PROBLEM

Baldwin Boxall has identified an issue with a small quantity of BV3ADIS modules.

This issue is an internal manufacturing defect within the PCB and is confined to BV3ADIS modules from a single batch with the following serial numbers:

Works Order	Serial Numbers	
4274	40769	41970
4274	40770	41971
4274	40771	41972
4274	40772	41973
4274	41961	41981
4274	41962	41982
4274	41963	41983
4274	41964	
4274	41965	
4274	41966	

SYMPTOMS OF THE PROBLEM

Affected units may cause Amplifier, Reserve or Line faults to be reported.

SUGGESTED ACTION

The BV3ADIS units affected by this issue are not serviceable and should be replaced.

Baldwin Boxall has identified and contacted customers with these items and will provide free-of-charge replacements.

No further action is required.

Customer Services Contact Details

For further assistance with any aspect of this Technical Bulletin please contact:

Baldwin Boxall Communications Ltd

Robbie Trent (Service Manager)
Email: robbie@baldwinboxall.co.uk

Ashley Wright (Customer Support Engineer)
Email: ashley@baldwinboxall.co.uk

Steve Bladon (Operations Manager)
Email: steveb@baldwinboxall.co.uk

Telephone: +44 (0) 1892 664422
Facsimile: +44 (0) 1892 663146