

BBTB Date:	30 Nov 2022
BBTB Number:	BBTB-079
BBTB Title:	BV3AIMx Firmware Update
System Description:	VIGIL3 VA Systems
Product(s) Affected:	BV3AIMx
Reference:	ECR464I
Priority:	2

1 - Essential: Action is Recommended

2 - Important: Product Form / Fit / Function has been changed (may affect compatibility)

3 - General: For information / reference

4 - Obsolescence: Notification of Component or Product Obsolescence

DESCRIPTION OF THE PROBLEM

Baldwin Boxall has identified and fixed a bug within the BV3AIMx relating to VIGIL2 BDM416 functionality.

RESOLUTION

The following firmware & configuration versions have been released:

BVAIMx-CTL_REV-3232

VIGIL3 Configurator 1.1.265/3250

SUGGESTED ACTION

Please note site wide firmware must match (i.e. all BV3AIMx units on a given site must run matching firmware). If a replacement unit is supplied or an expansion is performed on an existing site then please ensure the firmware on the new module matches firmware on any existing units.

Baldwin Boxall does not recommend attempting to update existing installations with this version. The release detailed in this Technical Bulletin is a bugfix related to a specific configuration and is not a feature release.

Existing sites will already have bespoke configuration and all relevant features and functions will have been tested to ensure correct operation.

Customer Services Contact Details

For further assistance with any aspect of this Technical Bulletin please contact:

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