TECHNICAL BULLETIN

BBTB Date:	**02 December 2022**
BBTB Number:	**BBTB-085**
BBTB Title:	**BVRDTSM Firmware & UNITOUCH Updates**
System Description:	**VIGIL2 and VIGIL3 VA Systems**
Product(s) Affected:	**BVRDTSM & UNITOUCH**
Reference:	**ECR4673, 4686, 4745, 4820, 4845**
Priority:	**2**

1 - Essential: Action is Recommended

2 - Important: Product Form / Fit / Function has been changed (may affect compatibility)

3 - General: For information / reference

4 - Obsolescence: Notification of Component or Product Obsolescence

DESCRIPTION OF THE PROBLEM

Baldwin Boxall has identified and fixed various bugs and provided various feature enhancements within the BVRDTSM and UNITOUCH software.

RESOLUTION

This is a cumulative Technical Bulletin to capture the following firmware releases:

Reference	Product	Firmware Version	Release notes
ECR4673	BVRDTSM	BVRDTSM V1.30 & V1,31	Project related bugfix releases
ECR4686	BVRDTSM	SVN3236 & 3266	Project related bugfix releases
	UNITOUCH	SVN3241, 3242, 3265	Project related bugfix releases
ECR4745	BVRDTSM	SVN3275	Project related bugfix releases
	UNITOUCH	SVN3277, 3281	Menus and options enabled according to BVRDTSM configuration
ECR4820	BVRDTSM	SVN3310	Project related bugfix release
	UNITOUCH	SVN3311	Added language support
ECR4858	BVRDTSM	SVN3329 & 3336	UI update for translations & bugfix

Suggested Action

Baldwin Boxall does not recommend attempting to update existing installations with these versions. The releases detailed in this Technical Bulletin are predominantly bugfixes related to specific configurations and are not feature releases.

Existing sites will already have bespoke configuration and all relevant features and functions will have been tested to ensure correct operation.

Customer Services Contact Details

For further assistance with any aspect of this Technical Bulletin please contact:

Baldwin Boxall Communications Ltd

Robbie Trent (Service Manager)
Email: robbie@baldwinboxall.co.uk

Ashley Wright (Customer Support Engineer)
Email: ashley@baldwinboxall.co.uk

Steve Bladon (Operations Manager)
Email: steveb@baldwinboxall.co.uk

Telephone: +44 (0) 1892 664422
Facsimile: +44 (0) 1892 663146